

■ IF YOU OR A FAMILY MEMBER IS STRUGGLING WITH A HEALTH ISSUE, GUARDIAN NURSES CAN HELP

Guardian Nurses is a team of Registered Nurses who have one goal:

To ensure that patients understand their options, receive the support they need, and get the most appropriate care for their condition.

What does Guardian Nurses Do?

Conner Strong & Buckelew partners with Guardian Nurses to support our covered employees and dependents in managing health care costs. If you have a chronic condition, serious illness, or are hospitalized, Guardian Nurses may reach out to you directly. **This program is available at no cost to employees** and is completely voluntary and strictly confidential—everything stays between you and your nurse advocate. We hope you will engage with them if a Guardian Nurse is needed.

Guardian Nurses services include:

- Guidance and advocacy during hospitalizations
- Research for treatment options
- Assistance in the decision-making process
- Making appointments and participating if needed
- Coaches to manage chronic health conditions
- Expediting specialists' appointments
- Assisting with discharge planning

Your nurse becomes your personal guide and champion, advocating for you with doctors, hospitals, and insurance companies.



Conner Strong & Buckelew is committed to providing you and your family with the support you need. In the event you or your family member has a serious medical concern, please contact Human Resources.

